

## **Conclusion**:

Guangnan is popular among students and office workers for its wide range of affordable products. Its marketing relies mainly on physical stores and traditional ads, facing challenges from growing online platforms.

Despite this, Guangnan holds strong brand recognition, especially in price and variety. Many respondents are willing to recommend it, showing trust in the brand.

Improvements in store layout, shopping environment, and staff service could boost customer satisfaction and strengthen competitiveness.

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